



Process: Quality Control  
Category: Global  
Document type: Instruction  
Language: English  
IHT: Internal

#### Title: AQL- Hygienic Parcel

Document ID: TSLOG-16-86108  
Document Status: Approved  
Effective date: 12/14/2022  
GDP related: No  
Version: 4.0

#### Definitions:

**Critical nonconformity** : Any discrepancy which might harm a user or makes it impossible to use the product properly is considered to be critical. Lots with Critical discrepancies is subject to lot refusal.

**Major nonconformity** : Any discrepancy which makes the use of the product less efficient than expected is considered to be major. Lot with Major discrepancies can be accepted.

**Minor nonconformity** : Any discrepancy which does not have an influence on the performance of the product is considered to be minor. Lot with Minor discrepancies can be accepted.

**Nonconformity**: Non-fulfilment of a specified characteristic requirement.

**Nonconforming item**: Item with one or more nonconformities.

**Lot**: Definite amount of some product, material or service, collected together

**Sample**: Set of one or more items taken from a lot and intended to provide information on the lot

#### Non-Conformities and Corrective Action:

##### Critical: (AQL 0)

Determination of lot acceptability: to be decided by ICRC' Quality and buyers.

Continual improvement: Improvement plan to be proposed by supplier and validated by the ICRC to eliminate the root cause of occurrence and non detection for the faced non-conformity (ies) for the upcoming purchases. Actions to be implemented by supplier within a defined time frame by default 3 months.

Penalty: 10% penalty of the value of the total PO per each critical non-conformity to be charged to the supplier .

##### Major: (AQL 2.5)

Determination of lot acceptability: to be decided by ICRC' Quality and buyers.

Continual improvement: Improvement plan to be proposed by supplier and validated by the ICRC to eliminate the root cause of occurrence and non detection for the faced non-conformity (ies) for the upcoming purchases. Actions to be implemented by supplier within a defined time frame by default 3 months.

Penalty: 0.5% penalty of the value of the total PO per each major non-conformity to be charged to the supplier.

##### Minor: (AQL 4.0)

Determination of lot acceptability: to be decided by ICRC' Quality and buyers.

Continual improvement: Improvement plan to be proposed by supplier and validated by the ICRC to eliminate the root cause of occurrence and non detection for the faced non-conformity (ies) for the upcoming purchases. Actions to be implemented by supplier within a defined time frame by default 3 months.

Penalty: 0.25% penalty of the value of the total PO per each minor non-conformity to be charged to the supplier.

#### Additional Information:

The Method of testing is drawn from ISO-2859-1 International Standards (table1: Sample size code letters, and table 2-A: Single sampling plans for normal inspection). The samples will be taken randomly by the buyer from the delivered items and then inspected.

The buyer can decide either to inspect the lot at ICRC QC laboratory or to use an inspection company for analysis, or both. Transport to laboratory and analysis cost for lab testing are at expense of ICRC.

The seller can contest the results of the Quality Control done at ICRC warehouses by requesting a lab testing. In this case transport to laboratory and analysis cost for lab testing are at expense of the seller.

In case the ICRC decides to hold the penalties during the improvement plan, if the faced nonconformity(ies) persist ; penalty for each non-conformity faced during the improvement plan will be applied.





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**Title: AQL- Hygienic Parcel**  
**Secondary Packaging Specifications**

Document ID: TSLOG-16-86108  
Document Status: Approved  
Effective date: 12/14/2022  
GDP related: No  
Version: 4.0

Nonconformities classification: Critical: **C**; Major: **M**; Minor: **m**

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Secondary Packaging Specifications	Marking on the loaded pallets	<b>m</b>	Ok/Nok	4.0	Marking expected by default : Item name , Manufacturer name, PO number, Country of origin, Net weight, Gross weight, serial number, dimensions, Quantity of cartons / Pallet. One sticker per side of pallet.wrapping shall either carry all the important information or not hide the label on the pallets. Or as per specific approved Marking.
	Loaded pallet dimension	<b>M</b>	Ok/Nok	2.5	Pallets shouldn't exceed 1.2m height and one stacking should be possible without damaging the goods. Palletization dimension allowed : 800mm x 1200mm (Euro pallet) or 1200mm x 1000mm (parcels not exceeding the size of the pallet).
	Loaded pallet general quality	<b>m</b>	Ok/Nok	4.0	The package must be sized in order to protect the goods, avoiding empty spaces between parcel on pallet. Only wooden pallets is allowed. Pallets should be treated against insects & moulds. Pallets should be shrink wrapped minimum 3 times, fixing the goods to the pallet itself. Add at least two plastic straps top and down to reinforce the load. It must be possible to handle pallets with a forklift at least 5 times without damage. Ensure reinforcement on the hedges with extra layers of carton.
	Marking on the Parcel	<b>m</b>	Ok/Nok	4.0	Marking + Logos will be provided by the ICRC, by email in order to comply with the standards. Final marking approved by the ICRC because of specific requirements (e.g. in English + Local language as required in the PO). No brand name, neither internet address, neither any other commercial marking on cartons. Printing will be in two colours clearly readable (red and black). The following should be printed on external carton boxes : PO number, Content list & Quantity of item. Expiry date: Equal to shortest expiry date of the content. Seller's batch number. Gross Weight Humanitarian Aid-Not for sale Country of origin
	Cardboard Material	<b>m</b>	Ok/Nok	4.0	Corrugated type, BC Flute, Minimum 5 plys (recycled allowed)
	Cardboard Material GSM	<b>m</b>	Measurement	4.0	635 g/m <sup>2</sup> ± 4% (using GSM cutter when measuring)
	Parcel sealing	<b>m</b>	Ok/Nok	4.0	Firmly closed with Strong large adhesive tape Minimum 45 mm. Sealing in both sides Up and Down . No open parcel
	Parcel general quality	<b>M</b>	Ok/Nok	2.5	All items should be securely packed together in one strong parcel, preventing any damage or goods dispersion. The packaging should be strong to protect the product from Contamination, Direct sunlight. No holes, no tears, not deformed. Avoid any unnecessary sub packaging, especially the single use plastic foils or bags. When sub packaging is necessary, prefer 100% degradable materials such as paper or cardboard or starch-based plastics.
	Parcel fit for contents	<b>M</b>	Ok/Nok	2.5	Quantity of the item should be maintained inside the parcel in a good shape and condition. Parcel should be fit for contents, no empty spaces and not allowing the easy movement of its content.

		Process: Category: Document type: Language: IHT:	Quality Control Global Instruction English Internal	Title: AQL- Hygienic Parcel  Secondary Packaging Specifications		Document ID: Document Status: Effective date: GDP related: Version:	TSLOG-16-86108 Approved 12/14/2022 No 4.0																			
Nonconformities classification: Critical: C; Major: M; Minor: m																										
Secondary Packaging Specifications	Parcel content and quantities	m	Ok/Nok	4.0	Washing powder, for hand and machine wash, 8 packs of 500g or 4 packs of 1kg, Sanitary Napkins, 4 packs of 10 pcs or 2 packs of 20. Dish washing liquid, 3 bottles of 1 litre, <b>***Optional:</b> Solid Hair Shampoo, as per related Purchase contract Hair Shampoo, 500ml, 1 Bottle, Body soap, bar of 125g 13 pcs, or bar of 100g 16 pcs. Razor, T-shape handle, single use, twin blade 1 pack of 10 pcs or 2 packs of 5. Shaving cream, tube of 70g, 1 Tube Tooth paste – tube of 125g, 2 Tubes Tooth brush - Hardness soft, 1 pack of 5 pcs Towel 70x40cm, 2 Pcs Flyer 1 Pc																					
Secondary Packaging Specifications	Flyer	m	Ok/Nok	4.0	1 flyer per parcel as per reference model provided (A5 size – 90g - 4 colours).																					
	Empty cartons	m	Ok/Nok	4.0	3% empty cartons will be supplied together with the Hygienic parcels in order to replace damaged cartons.																					
	Kitting instructions	m	Ok/Nok	4.0	<p>Deliveries per each order should be made of the same batch number of product each kit content except towels, toothbrush, and razors. Each collection of identical batch number(s) per item shall be grouped together and assigned one separate batch number that represents the itemized batch numbers inside each kit, please refer to illustration below.</p> <div><table><tr><th>Item</th><th>Batch</th></tr><tr><td>Washing Powder</td><td>AA</td></tr><tr><td>Sanitary napkins</td><td>BB</td></tr><tr><td>Razor</td><td>CC</td></tr><tr><td>Shaving cream</td><td>DD</td></tr><tr><td>Tooth paste</td><td>EE</td></tr><tr><td>Toothbrush</td><td>FF</td></tr><tr><td>Body soap</td><td>GG</td></tr><tr><td>Dish washing liquid</td><td>HH</td></tr><tr><td>Hair shampoo</td><td>II</td></tr></table></div> <p>*Batch number XX represents the list of individual batch number of each item. The above batch numbers will be mentioned on the loading list per truck or container. Each container should contain 20 bags of 1 kg of silica gel to prevent condensation.</p>			Item	Batch	Washing Powder	AA	Sanitary napkins	BB	Razor	CC	Shaving cream	DD	Tooth paste	EE	Toothbrush	FF	Body soap	GG	Dish washing liquid	HH	Hair shampoo
Item	Batch																									
Washing Powder	AA																									
Sanitary napkins	BB																									
Razor	CC																									
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Title: AQL- Hygienic Parcel

Washing Powder

Document ID: TSLOG-16-86108  
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GDP related: No  
Version: 4.0

Nonconformities classification: Critical: C; Major: M; Minor: m

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing Material	M	Ok/Nok	2.5	Unbreakable PE or PP.
	Package general quality	M	Ok/Nok	2.5	Strong, suitable for several handlings and for the storage of the item without altering its specifications, protecting the product from Contamination, No holes, no damages.
	Bag Sealing	M	Ok/Nok	2.5	Bag with heat sealing and should guarantee no holes will occur during the handling/ transportation of the item.
	Brand name	m	Ok/Nok	4.0	Same as Reference sample selected.
	Origin / manufacturer	m	Ok/Nok	4.0	Same as Reference sample selected.
Item Specifications	Marking on the Bag	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Instructions to use, cautionary instructions ( if any), Batch No., Chemical composition, Net volume / weight, Production date, Expiry date, High or low foam, "Must be kept away from children", wash your hands properly after use, wearing gloves is recommended.
	Anionic surfactant: Sodium (Na) alkylbenzene sulphonate or equivalent (as 100 % active ingredient)	M	Measurement	2.5	Minimum 8%.
	Non-ionic surfactant: Ethoxylated fatty alcohol or equivalent (as 100 % active ingredient) counted together with soap	M	Measurement	2.5	Minimum 1%.
	*** Bio degradation of surfactants	m	Ok/Nok	4.0	<b>Only for Yemen orders :</b> Surfactants biodegradation should not be less than 90%.
	Builder and water softener: Zeolite	M	Measurement	2.5	Maximumm 7 %
	Co-Builder: Sodium polycarboxylate antiredeposition for mineral soil	M	Measurement	2.5	Minimum 2%.
	Co-builder and alkalinity provider: Sodium carbonate (Soda ash)	M	Measurement	2.5	Minimum 30%.
	Co-builder , Alkali and pH stabilizer, : sodium silicates	M	Measurement	2.5	Minimum 3%.
	Anti redeposition agents for organic soil: Carboxymethyl Cellulose or PEG or PVA or PVP	M	Measurement	2.5	Minimum 1%.
	*** Active oxygen bleach, or Bleach: Sodium percarbonate or Sodium perborate	M	Measurement	2.5	7% to 9% <b>Only for Syrian orders following Syrian standard :</b> min 1 and max 2.5% when using active oxygen
	General Quality	M	Ok/Nok	2.5	Homogeneous powder, no difference in colour / or smell among different samples, no foreign matters. No change on its performance and efficiency when stored in its container for 1 year over (Zero C - 40 C).
	Net weight	M	Measurement	2.5	Minimum 4 kg (8 packs of 500g or 4 packs of 1k).
	Colour	m	Ok/Nok	4.0	Same as Reference sample selected.

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Nonconformities classification: Critical: C; Major: M; Minor: m							
Item Specifications	Fragrance/Perfume	M	Measurement	2.5	Perfume, Up to 1% Good and Acceptable Fragrance, without any disagreeable odours.		
	Hardness Removal	M	Measurement	2.5	Min 650 PPM.		
	Insoluble content in water	M	Measurement	2.5	max 2%, and if Zeolite is used: max 7%		
	Moisture	M	Measurement	2.5	max 10 %		
	pH	C	Measurement	0	9< pH<11 at 25°C in 1% solution		
	*** NaCl	M	Measurement	2.5	Only for Syria orders : max 2%		
	*** Urea	M	Measurement	2.5	Only for Syria orders : Not allowed		
	Silicon dioxide SiO <sup>2</sup>	M	Measurement	2.5	minimum 2% maximum 12%.		
	Total toxic heavy metals	C	Measurement	0	max 0.003%. Expressed as Lead		
	Shelf life	M	Ok/Nok	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life. No changes in product after stored it a long time (colour, odour, shape ...).		
Skin Irritation	C	Ok/Nok	0	The use of washing powder does not cause skin irritation and / or skin dryness.			
Microbiological	Total Aerobic Mesophilic Microorganisms (Bacteria plus yeast and mould)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014)		
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)		
Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.		
	Material Safety Data Sheet	C	Ok/Nok	0	Material Safety Data Sheet for the product should be provided, including safety, Handling, Storage and Transportation statements.		
Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below							
<div></div>							
Note: The parameters shown by (***) the specific condition applies for the mentioned orders only.							



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Title: AQL- Hygienic Parcel

Sanitary Pad

Document ID: TSLOG-16-86108  
Document Status: Approved  
Effective date: 12/14/2022  
GDP related: No  
Version: 4.0

Nonconformities classification: Critical: C; Major: M; Minor: m

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing Material	M	Ok/Nook	2.5	The sanitary napkins should be packed in strong plastic packing, with invisible perforation in order to prevent package from bursting, sealed so as to protect them from contamination during storage and transportation.
	Package general quality	M	Ok/Nook	2.5	Strong, suitable for the storage of the item without altering its specifications. Closed and sealed, protect it from pollution. No holes tears.
	Bag Sealing	M	Ok/Nook	2.5	The bag and individual packaging close and should guarantee no holes will occur during the handling/ transportation of the item.
	Brand name	m	Ok/Nook	4.0	Same as Reference sample selected.
	Origin / manufacturer	m	Ok/Nook	4.0	Same as Reference sample selected.
	*** Marking on the bag	M	Ok/Nook	2.5	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Instructions to use, Batch No., Chemical composition, Net volume / weight, Production date, Expiry date. <b>size of the product, number of pads per pack, instructions of disposal.</b> <u>Only For Yemen Orders:</u> the number of related Yemeni standard
	Quantity	M	Ok/Nook	2.5	40 pads (4 packs of 10 pcs or 2 packs of 20).
Item Specifications	General Quality	M	Ok/Nook	2.5	The quality must be homogeneous and no foreign matter shall be found over the whole batch. The sanitary pad when visually examined must be free from any defects which can affect either its appearance or utility: stains, dirt, soil particles or hard lumps are not allowed. Difference in colour and size or smell among different samples are not allowed. No difference in colour and size / or smell among different samples. Free of living pathogenics.
	*** Absorbent core	M	Ok/Nook	2.5	<u>Only For Yemen and Syria orders:</u> The absorbent core should be made of cellulose bulb or from cotton ( free of leginen) or similar material has good absorption.
	*** Classification of the Pad	M	Ok/Nook	2.5	<u>Only For Yemen and Syria orders:</u> The pad should be classified as following: size 1: Normal, Size 2: Large, Size 3: Extra Large.
	*** PH	C	Measurement	0	6.0<PH< 8.0
	Net weight	M	Measurement	2.5	8 gr ± 2 gr.
	Colour	M	Ok/Nook	2.5	White colour.
	Odour	M	Ok/Nook	2.5	The sanitary Pad shall have no unpleasant odour either in dry state immediately after sampling from the packages or after wetting the sample with distilled water.
	Length	M	Measurement	2.5	Minimum 220 mm - Maximum 250 mm. <u>Only for Yemen orders:</u> Minimum Total Length of the pad: (Normal : 210mm / Large: 240mm / Extra Large: 270mm)
	Width without wings	M	Measurement	2.5	100 mm ± 10 mm.
	*** Length of absorbent core	M	Measurement	2.5	<u>Only for Syria orders:</u> Normal: 180-220 mm / Large: 221-260 mm / Extra large: Min 261 mm.
	*** Width Of absorbent core	M	Measurement	2.5	<u>Only for Syria orders:</u> Normal: MIN 50 mm / Large: MIN 50 mm / Extra large: MIN 50 mm.
	Width, with wing	M	Measurement	2.5	155 mm ± 10 mm.



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Title: AQL- Hygienic Parcel

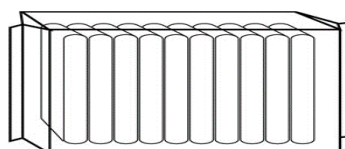
Sanitary Pad

Document ID: TSL06-16-86108  
Document Status: Approved  
Effective date: 12/14/2022  
GDP related: No  
Version: 4.0

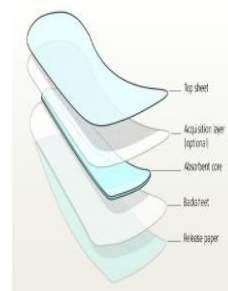
Nonconformities classification: Critical: C; Major: M; Minor: m

Item Specifications	*** Thickness in mm	M	Measurement	2.5	Thick 3 mm ± 1mm <u>For Syrian Orders</u> : Thick Pads : 1-16 mm / Thin pads 1-5 mm
	*** Absorbency	M	Measurement	2.5	Minimum 40 ml/pad, No leakage from the sides nor the bottom. (using a solution of 0.9 %NaCl). <u>Only for Syria orders</u> : Minimum: Normal: 30ml / Large: 40ml / Extra large: 40ml.
	Covering (Top Sheet )	M	Ok/Nook	2.5	The absorbent filler covering shall : - Be made of good quality fabric with sufficient porosity to permit meeting absorbency requirement. - Prevent the spillage of the absorbent core out of the pad at time of usage. - Cover all the absorbent core.
	Back sheet	M	Ok/Nook	2.5	The Back sheet shall be water resistant (no wetting of outer surface and no water penetration). Shall be made of Plastic like polyethylene, affixed on the back side of the pad.
	Glue areas	M	Ok/Nook	2.5	On the control table check that the glue on those areas : good quality, appearance, well distributed in these areas, no clumping glue, and no foreign matter.
	Shelf life	M	Ok/Nook	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life. No changes in product (colour, odour, Functionality ...) after stored under normal conditions over the declared shelf life.
	Skin Irritation	C	Ok/Nook	0	The pad should not contain any dangerous substances. The use of pads does not cause skin irritation.
Microbiological	Total Aerobic Mesophilic Microorganisms (Bacteria plus yeast and mould)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014)
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)
Documents Required	Certificate of Analysis	C	Ok/Nook	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.


Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below





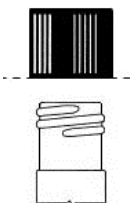


Sanitary Napkin Bag









Note: The parameters shown by (\*\*\*) the specific condition applies for the mentioned orders only.

		Process: Category: Document type: Language: IHT:	Quality Control Global Instruction English Internal	Title: AQL- Hygienic Parcel  Dishwashing Liquid		Document ID: Document Status: Effective date: GDP related: Version:	TSLOG-16-86108 Approved 12/14/2022 No 4.0
Nonconformities classification: Critical: C; Major: M; Minor: m							
Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing		
Item packaging	Packing Material	M	Ok/Nok	2.5	Unbreakable PP or PEHD or PET Bottles with Screw Caps.		
	Package general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. No holes, no damages.		
	Bottle Sealing	M	Ok/Nok	2.5	Bottles referred to have caps with tamper proof push pull devices. The CAP should firmly close and should guarantee no leakage will occur during the handling/ transportation of the item under the pressure of two stacked pallets.		
	Brand name	m	Ok/Nok	4.0	Same as Reference sample selected.		
	Origin / manufacturer	m	Ok/Nok	4.0	Same as Reference sample selected.		
	Marking on the bottle	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Instructions to use, cautionary instructions ( if any), Batch No., Chemical composition, Net volume / weight, Production date, Expiry date. Keep out of children reach.		
Item Specifications	General Quality	M	Ok/Nok	2.5	Homogeneous liquid, no impurities nor foreign matters, no difference in colour or smell among different samples. Free from Pork fats or its derivatives, The detergent should not leave traces on the washed staff affecting the taste. The detergent should not leave traces on the dishes after washing.		
	Net volume	M	Measurement	2.5	Minimum 3000 ml (3 bottles of 1 litre).		
	Colour	M	Ok/Nok	2.5	Same as Reference sample selected.		
	Fragrance/Perfume	M	Ok/Nok	2.5	Good and Acceptable Fragrance, without any disagreeable odours.		
	*** PH	C	Measurement	0	7<pH<9 <u>Only for Syrian Orders</u> : 6<pH<8 for 1% solution		
	Anionic surfactant Sodium lauryl ether sulphate (as 100%) or equivalent	M	Measurement	2.5	Minimum 10 % w/w .		
	Non-ionic or amphoteric co-surfactant (as 100%)	M	Measurement	2.5	3 % Minimum .		
	*** Heavy metals ( Zarnik, Cadimium,Mercury and Lead)	M	Measurement	2.5	<u>Only for Syrian Orders</u> : MAX 30 PPM expressed as Lead		
	NaOH content:	C	Measurement	0	Maximum 0.10%.		



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Nonconformities classification: Critical: C; Major: M; Minor: m							
Item Specifications	NaCl content	M	Measurement	2.5	Maximum 1.5%.		
	Shelf life	M	Ok/Nok	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life. No changes in product after stored it a long time (colour, odour, shape ...).		
	Skin Dryness	C	Measurement	0	The use of Dishwashing liquid does not cause skin irritation and / or skin dryness.		
Microbiological	Total Aerobic Mesophilic Microor ganisms (Bacteria plus yeast and	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014)		
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)		
Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit for human utilization.		
	Material Safety and Technical Data Sheet	C	Ok/Nok	0	Material Safety Data Sheet for the product should be provided, including safety, Handling, Storage and Transportation statements. No change when stored at room temperature( suitable conditions and humidity) for mini 18 months up to 5 years. No change when stored in its original packaging at 25c for the coarse of its shelf life. The detergent should be easy to rinse with water. Should not contain alkil benzin sulphonate in accordance with international environmental quality rule. should be suitable for both soft and hard water. the usage should be : 2 to 3 ml when used with soft water, and 5 to 6 ml when used with hard water. Should not separate when put at 45C ±0.5 for 24 hours		
Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below							
Packaging, PP, HDPE, or PET bottle				Screw Caps with tamper proof ( push pull devices)			
<div></div>							
Note: The parameters shown by (***) the specific condition applies for the mentioned orders only.							

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No holes, no damages.</td></tr><tr><td>Bag Sealing</td><td>M</td><td>Ok/Nok</td><td>2.5</td><td>Sealed from both ends, should firmly close and should guarantee no alteration of item specifications by external factors.</td></tr><tr><td>Brand name</td><td>m</td><td>Ok/Nok</td><td>4.0</td><td>Same as Reference sample selected.</td></tr><tr><td>Origin / manufacturer</td><td>m</td><td>Ok/Nok</td><td>4.0</td><td>Same as Reference sample selected.</td></tr><tr><td>Marking on the bag</td><td>m</td><td>Ok/Nok</td><td>4.0</td><td>Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Batch No., Chemical composition, Net volume / weight, Production date, Expiry date, number of industrial record. <u>Only for Syrian Orders:</u> grade of the Soap (1,2,3 or 4) and the sentence " Produced in accordance with Syrian Standard number 377"</td></tr><tr><td rowspan="8">Item Specifications</td><td>General Quality</td><td>M</td><td>Ok/Nok</td><td>2.5</td><td>No broken bars,has acceptable smell, no difference in colour and size / or smell among different samples. Homogeneous quality no foreign matters.</td></tr><tr><td rowspan="2">Classification</td><td>M</td><td>Measurement</td><td>2.5</td><td>Grade 1: - Oil of Second press Olive fruit residues: Minnum 62% - Bay Oil ( Laurel Oil) : Minimum 10%. - Other Fatty Matters ( non animal source, Palm oil free) : Minimum 2% -Sulfate free , SLS free (Sodium Lauryl Sulfate)</td></tr><tr><td>M</td><td>Measurement</td><td>2.5</td><td>Grade 2: - Oil of Second press Olive fruit residues: Minnum 64.5% - Bay Oil ( Laurel Oil) : Minimum 7.5%. - Other Fatty Matters ( non animal source Palm oil free) : Minimum 2% -Sulfate free , SLS free (Sodium Lauryl Sulfate)</td></tr><tr><td>Net weight</td><td>M</td><td>Measurement</td><td>2.5</td><td>70g ± 5% (Minimum 67g )</td></tr><tr><td>Colour</td><td>M</td><td>Measurement</td><td>2.5</td><td>Natural (White Bone), Same as Reference sample selected.</td></tr><tr><td>pH</td><td>C</td><td>Measurement</td><td>0</td><td>5.0 &lt; pH &lt;7.0</td></tr><tr><td>Content of Alcohol insoluble matter (Alcohol concentration 95%)</td><td>M</td><td>Measurement</td><td>2.5</td><td>Maximum 3.5 %</td></tr><tr><td>Moisture</td><td>M</td><td>Measurement</td><td>2.5</td><td>Maximum 15 %.</td></tr><tr><td rowspan="9">Item Specifications</td><td>Glycerol</td><td>M</td><td>Measurement</td><td>2.5</td><td>Minimum 4.0%.</td></tr><tr><td>Total Alkali</td><td>M</td><td>Measurement</td><td>2.5</td><td>Free Caustic Alkali: Maximum 0.075%. Expressed as NaOH Free Alkali: Maximum 0.25%. Expressed as NaOH</td></tr><tr><td>Fatty acid</td><td>M</td><td>Measurement</td><td>2.5</td><td>Minimum 75 %.</td></tr><tr><td>Salt content expressed as NaCl</td><td>M</td><td>Measurement</td><td>2.5</td><td>Maximum 0.8%</td></tr><tr><td>Unsaponifiable Matter</td><td>M</td><td>Measurement</td><td>2.5</td><td>Maximum 1 %</td></tr><tr><td>Unsaponified Matter</td><td>M</td><td>Measurement</td><td>2.5</td><td>Maximum 3.5 %</td></tr><tr><td>Myristic acid</td><td>M</td><td>Measurement</td><td>2.5</td><td>Maximum 1 %</td></tr><tr><td>Lauric acid</td><td>M</td><td>Measurement</td><td>2.5</td><td>25 % - 35%</td></tr><tr><td>Shelf life</td><td>M</td><td>Ok/Nok</td><td>2.5</td><td>Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life.</td></tr><tr><td>Skin and Hair</td><td>C</td><td>Measurement</td><td>0</td><td>The use of solid Shampoo does not cause skin irritation and / or skin dryness, The product should not damage the hair and should be fit for human utilization.</td></tr><tr><td rowspan="2">Microbiological</td><td>Total Aerobic Mesophilic Microor ganisms (Bacteria plus yeast and mould)</td><td>C</td><td>Measurement</td><td>0</td><td>≤ 1000 CFU per g or ml (ISO-17516-2014)</td></tr><tr><td>Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans</td><td>C</td><td>Measurement</td><td>0</td><td>Absence in 1 g or 1 ml (ISO-17516-2014)</td></tr><tr><td>Documents Required</td><td>Certificate of Analysis</td><td>C</td><td>Ok/Nok</td><td>0</td><td>Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization. No change in product when stored in its original packaging at 25c for the coarse of its shelf life.</td></tr><tr><td colspan="6">Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below</td></tr><tr><td colspan="6"><div><div></div><div></div></div></td></tr></table>		Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing	Item packaging	Packing Material	M	Ok/Nok	2.5	Bars individually packed in a water / air proof paper bag with a slim plastic packing.	Package general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. No holes, no damages.	Bag Sealing	M	Ok/Nok	2.5	Sealed from both ends, should firmly close and should guarantee no alteration of item specifications by external factors.	Brand name	m	Ok/Nok	4.0	Same as Reference sample selected.	Origin / manufacturer	m	Ok/Nok	4.0	Same as Reference sample selected.	Marking on the bag	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Batch No., Chemical composition, Net volume / weight, Production date, Expiry date, number of industrial record. <u>Only for Syrian Orders:</u> grade of the Soap (1,2,3 or 4) and the sentence " Produced in accordance with Syrian Standard number 377"	Item Specifications	General Quality	M	Ok/Nok	2.5	No broken bars,has acceptable smell, no difference in colour and size / or smell among different samples. Homogeneous quality no foreign matters.	Classification	M	Measurement	2.5	Grade 1: - Oil of Second press Olive fruit residues: Minnum 62% - Bay Oil ( Laurel Oil) : Minimum 10%. - Other Fatty Matters ( non animal source, Palm oil free) : Minimum 2% -Sulfate free , SLS free (Sodium Lauryl Sulfate)	M	Measurement	2.5	Grade 2: - Oil of Second press Olive fruit residues: Minnum 64.5% - Bay Oil ( Laurel Oil) : Minimum 7.5%. - Other Fatty Matters ( non animal source Palm oil free) : Minimum 2% -Sulfate free , SLS free (Sodium Lauryl Sulfate)	Net weight	M	Measurement	2.5	70g ± 5% (Minimum 67g )	Colour	M	Measurement	2.5	Natural (White Bone), Same as Reference sample selected.	pH	C	Measurement	0	5.0 < pH <7.0	Content of Alcohol insoluble matter (Alcohol concentration 95%)	M	Measurement	2.5	Maximum 3.5 %	Moisture	M	Measurement	2.5	Maximum 15 %.	Item Specifications	Glycerol	M	Measurement	2.5	Minimum 4.0%.	Total Alkali	M	Measurement	2.5	Free Caustic Alkali: Maximum 0.075%. Expressed as NaOH Free Alkali: Maximum 0.25%. Expressed as NaOH	Fatty acid	M	Measurement	2.5	Minimum 75 %.	Salt content expressed as NaCl	M	Measurement	2.5	Maximum 0.8%	Unsaponifiable Matter	M	Measurement	2.5	Maximum 1 %	Unsaponified Matter	M	Measurement	2.5	Maximum 3.5 %	Myristic acid	M	Measurement	2.5	Maximum 1 %	Lauric acid	M	Measurement	2.5	25 % - 35%	Shelf life	M	Ok/Nok	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life.	Skin and Hair	C	Measurement	0	The use of solid Shampoo does not cause skin irritation and / or skin dryness, The product should not damage the hair and should be fit for human utilization.	Microbiological	Total Aerobic Mesophilic Microor ganisms (Bacteria plus yeast and mould)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014)	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)	Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization. No change in product when stored in its original packaging at 25c for the coarse of its shelf life.	Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below						<div><div></div><div></div></div>					
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Process:  
Category:  
Document type:  
Language:  
IHT:

Quality Control  
Global  
Instruction  
English  
Internal

Title: AQL- Hygienic Parcel

Hair Shampoo

Document ID: TSLOG-16-86108  
Document Status: Approved  
Effective date: 12/14/2022  
GDP related: No  
Version: 4.0

Nonconformities classification: Critical: C; Major: M; Minor: m

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing Material	M	Ok/Nok	2.5	Unbreakable PP or PEHD or PET bottle.
	Package general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. No holes, no damages.
	Bottle Sealing	M	Ok/Nok	2.5	Screw CAP hermetically sealed with flip top Or Pull/Push CAP. The CAP should firmly close and should guarantee no leakage will occur during the handling/ transportation of the item under the pressure of two stacked pallets.
	Brand name	m	Ok/Nok	4.0	Same as Reference sample selected.
	Origin / manufacturer	m	Ok/Nok	4.0	Same as Reference sample selected.
	Marking on the bottle	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Instructions to use, cautionary instructions ( if any), Batch No., Chemical composition, Net volume / weight, Production date, Expiry date ( MM/YY). Type of hair
Item Specifications	General Quality	M	Ok/Nok	2.5	No difference in colour or smell among different samples. Homogeneous quality no foreign matters.
	Net volume	M	Measurement	2.5	Minimum 500 ml (1 bottle).
	Colour	M	Ok/Nok	2.5	Same as Reference sample selected.
	Fragrance/Perfume	M	Ok/Nok	2.5	Good and Acceptable Fragrance, without any disagreeable odours.
	Anionic surfactant: Sodium lauryl ether sulphate (SLES 70%), or Ammonium lauryl ether sulphate (ALES) as a possible substitute if SLES not available	M	Measurement	2.5	12% Minimum. Minimum 10% w/w
	Non-ionic surfactant (Cocamidopropyl betaine or equivalent) Co-surfactant	M	Measurement	2.5	2% Minimum.
	*** PH	C	Measurement	0	4.7<pH<7 <u>Only for Syrian orders based on Syrian Standard:</u> 5<pH<7.5 for 25% solution at 25C
	*** Alcohol soluble, non volatile materials ( inorganic salts):	M	Measurement	2.5	<u>Only for Syrian Orders:</u> MAX 7% w/w
	*** Volatile materials at 105C	M	Measurement	2.5	<u>Only for Syrian Orders:</u> MAX 95%



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Hair Shampoo

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Version: 4.0

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Item Specifications	Total Chlorides as NaCl	C	Measurement	0	Maximum 2 %.
	Shelf life	M	Ok/Nok	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life.
	Skin Irritation	C	Ok/Nok	0	The use of Shampoo does not cause skin irritation.
	Type/class	M	Ok/Nok	2.5	All hair type.
Microbiological	Total Aerobic Mesophilic Micro organisms (Bacteria plus yeast and mould)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014) <b>Only For Syrian Orders</b> ≤ 100 CFU
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)
Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.
	*** Material Safety and Technical Data Sheet	C	Ok/Nok	0	Material Safety Data Sheet for the product should be provided, including safety, Handling, Storage and Transportation statements. The product should not damage the hair and should be fit for human utilization. <b>For Yemen Orders:</b> No change in product when stored in its original packaging at 25c for the course of its shelf life. The detergent should maintain its characteristics mentioned in the related standard when being stored in its original closed pack on temperature 10-38 degrees for 12 months from the date of production.

Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below

Caps : Pull / Push caps



Note: The parameters shown by (\*\*\*) the specific condition applies for the mentioned orders only.

						Process: Category: Document type: Language: IHT:	Quality Control Global Instruction English Internal	<b>Title: AQL- Hygienic Parcel</b>  <b>Body Soap</b>	Document ID: Document Status: Effective date: GDP related: Version:	TSLOG-16-86108 Approved 12/14/2022 No 4.0
Nonconformities classification: Critical: <b>C</b> ; Major: <b>M</b> ; Minor: <b>m</b>										
Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing					
Item packaging	Packing Material	<b>M</b>	Ok/Nok	2.5	Bars individually packed in a water / air proof plastic or paper packing.					
	Package general quality	<b>M</b>	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. No holes, no damages.					
	Bag Sealing	<b>M</b>	Ok/Nok	2.5	Sealed from both ends, should firmly close and should guarantee no alteration of item specifications by external factors.					
	Brand name	<b>m</b>	Ok/Nok	4.0	Same as Reference sample selected.					
	Origin / manufacturer	<b>m</b>	Ok/Nok	4.0	Same as Reference sample selected.					
	Marking on the bag	<b>m</b>	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Batch No., Chemical composition, Net volume / weight, Production date, Expiry date.					
Item Specifications	General Quality	<b>M</b>	Ok/Nok	2.5	No broken bars, no difference in colour and size / or smell among different samples. Homogeneous quality no foreign matters.					
	Net weight	<b>M</b>	Measurement	2.5	Based on Each Purchase contract, The weight could be : 13 bars of Minimum 125 g or 16 bars of Minimum 100 g					
	Colour	<b>M</b>	Measurement	2.5	Same as Reference sample selected.					
	pH	<b>C</b>	Measurement	0	5.5 < pH <11					
	Fat Type	<b>C</b>	Measurement	0	From vegetable or animal fat, not containing pork fat.					
	Content of Ethanol insoluble matter	<b>M</b>	Measurement	2.5	Maximum 2.5 % w/w					
	Content of Water insoluble matter	<b>M</b>	Measurement	2.5	0.30%					
	Fragrance	<b>M</b>	Measurement	2.5	Good and Acceptable Fragrance, acceptable smell.					
	*** Moisture	<b>M</b>	Measurement	2.5	Maximum 20 %. <u>Only for Syria Orders:</u> MAX 15%					



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Body Soap

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Version:

TSLOG-16-86108  
Approved  
12/14/2022  
No  
4.0


Nonconformities classification: Critical: C; Major: M; Minor: m

Item Specifications	Glycerol	M	Measurement	2.5	Minimum 4.5%.
	*** NaOH content	M	Measurement	2.5	Maximum 0.3%. <u>Only For Yemen Orders</u> ; Free Caustic alkali: Should not be more than 0.05% w/w expressed as NaOH, and Free alkali : MAX 0.22%w/w. expressed as NaOH
	Fatty acid	M	Measurement	2.5	Minimum 75 %.
	Salt content expressed as NaCl	M	Measurement	2.5	Maximum 0.4 %
	*** Non-saponifiable matter in fat	M	Measurement	2.5	<u>Only For Yemen orders</u> : MAX 0.3%w/w
	*** Toxic heavy metals	M	Measurement	2.5	<u>Only For Yemen Orders</u> : MAX 0.003% expressed as lead
	Shelf life	M	Ok/Nok	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life.
Microbiological	Skin Dryness	C	Measurement	0	The use of soap does not cause skin irritation and / or skin dryness.
	Total Aerobic Mesophilic Microorganisms (Bacteria plus yeast and mould)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014)
Documents Required	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)
	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization. No change in product when stored in its original packaging at 25c for the course of its shelf life.

Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below



Note: The parameters shown by (\*\*\*) the specific condition applies for the mentioned orders only.

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Nonconformities classification: Critical: C; Major: M; Minor: m					
Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing Material	M	Ok/Nok	2.5	PP bag.
	Package general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. Closed and thermally sealed, protect the item from contamination. No holes tears.
	Brand name	m	Ok/Nok	4.0	Same as Reference sample selected.
	Origin / manufacturer	m	Ok/Nok	4.0	Same as Reference sample selected.
	Marking on the bag	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Batch No., Quantity per pack.
	Quantity	m	Ok/Nok	4.0	10 razors (1 pack of 10 pcs or 2 packs of 5).
Item Specifications	General Quality	M	Ok/Nok	2.5	No sharp edges, no impurities, homogeneous colour .The razor when visually examined shall be free from defects.
	Type	M	Measurement	2.5	Manual Blade Razor with Lubrication strip.
	Blade	M	Measurement	2.5	The razor consists of a specially-designed blade Twin blade razor, mounted in a plastic casing attached to a handle. Each razor head protected with plastic safety cover.
	Blade composition	C	Measurement	0	Stainless steel (no trace of corrosion allowed).
	Blade thickness	M	Measurement	2.5	0.08 mm ± 1%.
	Lubricating strip	M	Ok/Nok	2.5	With aloe vera and or vitamin E
	Handle length	M	Measurement	2.5	85 mm ± 10 mm.
	Total length	M	Measurement	2.5	100 mm ± 10 mm.
	Head width	M	Measurement	2.5	40 mm ± 5 mm.
	Skin Irritation	C	Ok/Nok	0	The Razor should not contain any dangerous substances. The use of Razor does not cause skin irritation.



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Process: Quality Control  
Category: Global  
Document type: Instruction  
Language: English  
IHT: Internal

Title: AQL- Hygienic Parcel

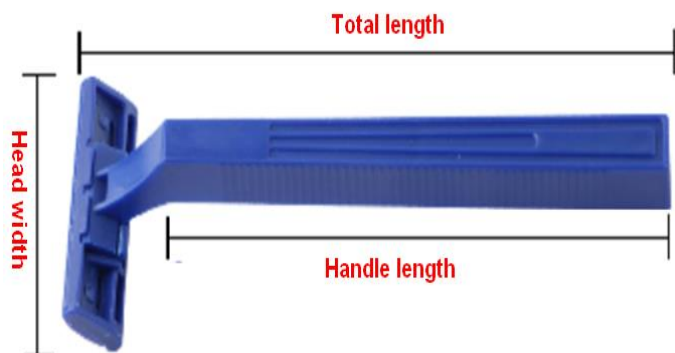
Razor

Document ID: TSLOG-16-86108  
Document Status: Approved  
Effective date: 12/14/2022  
GDP related: No  
Version: 4.0

Nonconformities classification: Critical: C; Major: M; Minor: m

Microbiological	Total Aerobic Mesophilic Microorganisms (Bacteria plus yeast and mould)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014)
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)
Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.

Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below







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Shaving Cream

Document ID: TSLOG-16-86108  
Document Status: Approved  
Effective date: 12/14/2022  
GDP related: No  
Version: 4.0

Nonconformities classification: Critical: C, Major: M, Minor: m

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing Material	M	Ok/Nok	2.5	Supplied in Plastic OR metal tube, suitable for the storage and handling of this item, protecting the product from contamination,
	Package general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. No holes, no damages.
	Tube Sealing	M	Ok/Nok	2.5	Tamper-proof sealed aluminium tube with screw cap.
	Brand name	m	Ok/Nok	4.0	Same as Reference sample selected.
	Origin / manufacturer	m	Ok/Nok	4.0	Same as Reference sample selected.
	Marking on the Tube	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Instructions to use, cautionary instructions ( if any), Batch No., Chemical composition, Net volume / weight, Production date, Expiry date.
Item Specifications	General Quality	M	Ok/Nok	2.5	Cream , no difference in colour and appearance / or smell among different samples. Homogeneous quality no foreign matters. Free from unpleasant smells and harmful materials. The cream should give thick foam ( if with lather) and to leave soft touch during and after shaving. Free of Pork fat and its derivatives.
	Type	M	Ok/Nok	2.5	Shaving cream for all skin types.
	Net weight / Net Volume	M	Measurement	2.5	Minimum 70 g (1 Tube).
	Colour	M	Ok/Nok	2.5	Pearl white.
	*** Ash content for water insoluble matter	M	Measurement	2.5	maximum 0.5 % , <u>For Yemen Orders</u> : calculated as w/total w on the basis of 40% fatty matter.
	*** Ash content for ethanol insoluble matter	C	Measurement	0	maximum 2 % . <u>For Yemen Orders</u> : MAX 1 % on the basis of 40% fatty matter.
	Content for ethanol ( C2H6O )	C	Measurement	0	maximum 0.2 % .
	*** Fatty acids	C	Measurement	0	maximum 10 % . <u>Only For Yemen and Syria Orders</u> : 40% if with lather, 25% without lather
	*** Free fatty matter	M	Measurement	2.5	<u>Only For Yemen orders</u> : MAX 5% expressed as stearic acid ( on the basis of 40% fatty matter) when using only the stearic acid. And MAX 3% without identifying the acid type.



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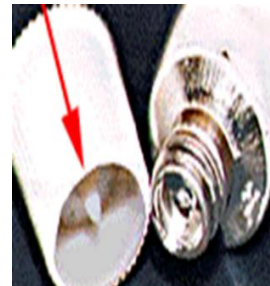
Document ID: TSLOG-16-86108  
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 GDP related: No  
 Version: 4.0

Shaving Cream

Nonconformities classification: Critical: C; Major: M; Minor: m

Item Specifications	*** Non-saponifiable fatty matter	M	Measurement	2.5	<b>Only For Yemen Orders:</b> 3% MAX w/w on the basis of 40% fatty matter
	Free caustic	C	Measurement	0	Free.
	*** Moisture	M	Measurement	2.5	maximum 50 % in 105 C. <b>Only For Yemen Orders:</b> 60% w/w if with lather, 75% w/w without lather <b>Only For Syria Orders :</b> MAX 40%
	pH	C	Measurement	0	9.5<pH<11 Already agreed on it
	Skin irritation	C	Measurement	0	Does not lead to skin irritation and irritation during or after use.
	Shelf life	M	Ok/Nok	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life. No changes in product after stored it a long time (colour, odour, shape ...).
Microbiological	Total Aerobic Mesophilic Microorganisms (Bacteria plus yeast and mould)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014)
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)
Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.
	Material Safety Data Sheet	C	Ok/Nok	0	Material Safety Data Sheet for the product should be provided, including safety, Handling, Storage and Transportation statements

Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below



Note: The parameters shown by (\*\*\*) the specific condition applies for the mentioned orders only.



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Title: AQL- Hygienic Parcel

Tooth Paste

Document ID: TSLOG-16-86108  
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Version: 4.0

Nonconformities classification: Critical: C; Major: M; Minor: m

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing Material	M	Ok/Nok	2.5	Aluminium or plastic tube.
	Package general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. No holes, no damages, protecting the product from contamination.
	Tube Sealing	M	Ok/Nok	2.5	With screw cap with aluminium foil or plastic closure under the cap.
	Brand name	m	Ok/Nok	4.0	Same as Reference sample selected.
	Origin / manufacturer	m	Ok/Nok	4.0	Same as Reference sample selected.
	*** Marking on the Tube	M	Ok/Nok	2.5	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Instructions to use, cautionary instructions ( if any), Batch No., Chemical composition, Net volume / weight in g, Production date, Expiry date. <u>Only For Syria Orders:</u> The sentence: produced in accordance with Syrian standard No 390.
Item Specifications	General Quality	M	Ok/Nok	2.5	Paste, no difference in colour / or smell among different samples. Homogeneous quality no foreign matters.
	Net weight	M	Measurement	2.5	Minimum, tube of 100 ml, or equivalent – 125g (2 Tubes).
	*** Colour	M	Ok/Nok	2.5	Same as Reference sample selected coloring agents ( in case of use ) : <u>Only for Yemen and Syrian Orders:</u> International allowed coloring agents to be used and allowed colors only
	Flavour	M	Ok/Nok	2.5	Same as Reference sample selected, and should be Matching indicated on the tube
	Anticary agent (Sodium fluoride or Sodium monofluorophosphate or Stannous fluoride).	C	Measurement	0	Maximum 1450 ppm Fluoride.
	Anionic + non-ionic components: sodium lauryl sulphate or equivalent	C	Measurement	0	Minimum 1%, Maximum 4%.
	Abrasive agent: calcium glycerophosphate or equivalent	C	Measurement	0	Minimum 0.040, maximum 0.060%.
	Humectant	M	Measurement	2.5	Minimum. 28% pure sorbitol or 24% pure glycerine.
	Heavy Metals total concentration	C	Measurement	0	Maximum. 20ppm.

	Process: Category: Document type: Language: IHT:	Quality Control Global Instruction English Internal	<b>Title: AQL- Hygienic Parcel</b>  <b>Tooth Paste</b>			Document ID: TSLOG-16-86108 Document Status: Approved Effective date: 12/14/2022 GDP related: No Version: 4.0
	Nonconformities classification: Critical: C; Major: M; Minor: m					
Item Specifications	Lead (Pb)	C	Measurement	0	Maximum : 5 ppm.	
	Arsenic (As)	C	Measurement	0	Maximum : 2 ppm.	
	*** pH	C	Measurement	0	5.0<pH<7.5 <u>Only for Yemen orders:</u> 5<pH<10 <u>Only for Syria Orders:</u> 4.5<pH<10.5 @ 23°C ±1°C	
	Shelf life	M	Ok/Nok	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life.	
Microbiological	Total Aerobic Mesophilic Microorganisms (Bacteria plus yeast and mould)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014)	
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)	
Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.	
	Material Safety and Technical Data Sheet	C	Ok/Nok	0	Material Safety Data Sheet for the product should be provided, including safety, Handling, Storage and Transportation statements. Not harmful to health, Should not include materials not allowed to be used. Not including sucrose or any other quickly fermenting carbohydrates. The paste -when pressing on the tube at 10°C- should keep going out the tube as a continuous homogeneous mass without applying extensive force. During storage under normal conditions (Away from direct sunlight, High temperature, at 101°C -301°C ), the components should not separate or fermented over Product's shelf life.	
Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below						
Hermetical Seal under the cap 		Screw Seal under the cap 			Tube 	
Note: The parameters shown by (***) the specific condition applies for the mentioned orders only.						



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Title: AQL- Hygienic Parcel

Tooth Brush

Document ID: TSLOG-16-86108  
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Effective date: 12/14/2022  
GDP related: No  
Version: 4.0

Nonconformities classification: Critical: C; Major: M; Minor: m

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing Material	M	Ok/Nok	2.5	1 Translucent plastic or cardboard. No individual packaging allowed.
	Packaging general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. Closed and sealed, protect it from contamination. No holes tears
	Brand name	m	Ok/Nok	4.0	Same as Reference sample selected.
	Origin / manufacturer	m	Ok/Nok	4.0	Same as Reference sample selected.
	Marking on the packaging	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Batch No., Quantity per pack
	Quantity	m	Ok/Nok	4.0	1 pack of 5 toothbrushes
Item Specifications	General Quality	M	Ok/Nok	2.5	No sharp edges, Homogeneous Bristles with multilevel rounded edges, no impurities, homogeneous colour. The toothbrush when visually examined shall be free from defects. Various collors.
	Head Length	M	Measurement	2.5	Length 30 mm $\pm$ 2 mm
	Bristles	C	Measurement	0	Soft, made of nylon
	Bristles height	M	Measurement	2.5	Minimum 10 mm - maximum 13 mm
	Handle	M	Measurement	2.5	Ergonomic, made of PP, not recycle.
	Toothbrush total Length	M	Measurement	2.5	180 mm $\pm$ 10mm
	Thickness for base bristle	M	Measurement	2.5	5 mm $\pm$ 1 mm
	Heavy metals	C	Measurement	0	Arsenic (As), Lead (Pb), FREE
Microbiological	Total Aerobic Mesophilic Microor ganisms (Bacteria plus yeast and mould)	C	Measurement	0	$\leq$ 1000 CFU per g or ml (ISO-17516-2014)
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)
Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.



Process: Quality Control  
Category: Global  
Document type: Instruction  
Language: English  
IHT: Internal

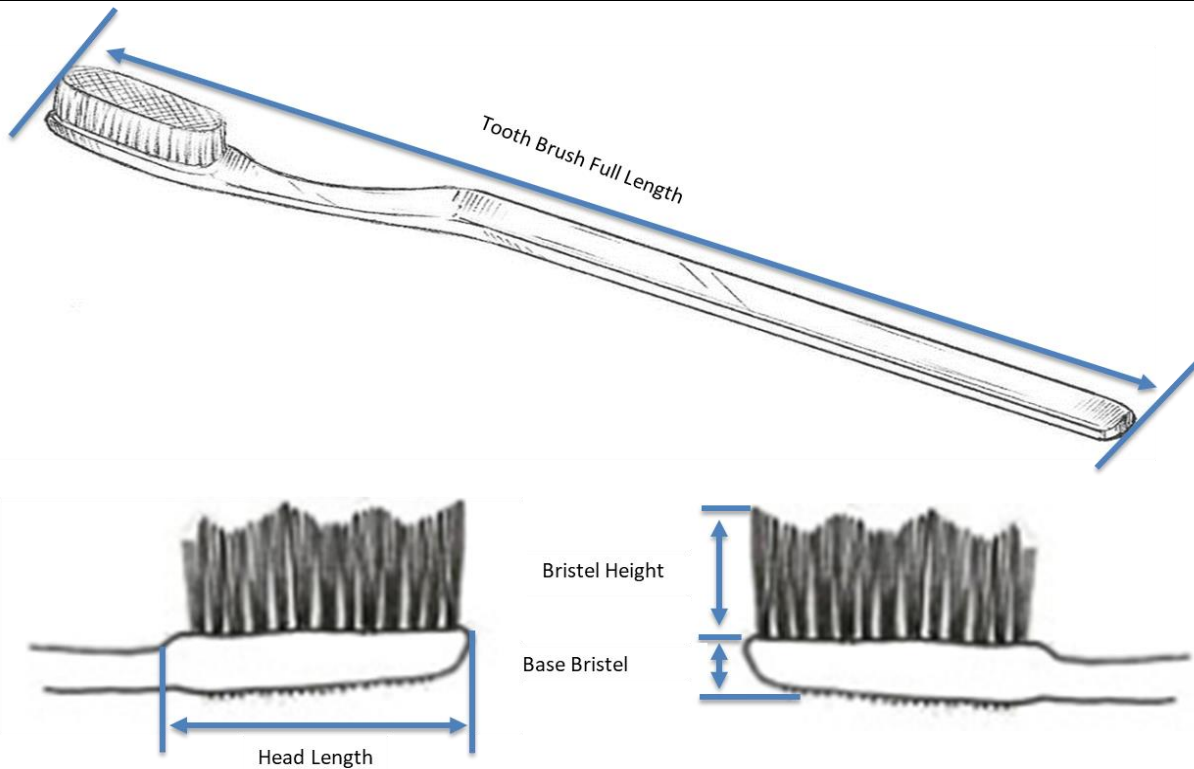
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Tooth Brush

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Hand Towel

Document ID: TSLOG-16-86108  
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Effective date: 12/14/2022  
GDP related: No  
Version: 4.0

Nonconformities classification: Critical: C; Major: M; Minor: m

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item Specifications	Material	C	Ok/Nok	0	100% cotton, Dyed dobby with yarn in loop, without any trims.
	Packaging	C	Ok/Nok	0	No individual packaging (e.g. plastic bags) allowed.
	Towel weight in GSM	M	Measurement	2.5	Minimum:430g/m2 (using GSM cutter when measuring)
	Length	m	Measurement	4.0	Minimum 700mm
	Width	m	Measurement	4.0	Minimum 400mm
	Thickness	M	Measurement	2.5	Minimum 3 mm
	Shape	M	Ok/Nok	2.5	Rectangular shape.
	Washing	M	Ok/Nok	2.5	Washable towel, quality sufficient to withstand minimum 10 washes. Washing temperature: MIN 40 degrees.
	Tensile strength and shrinkage	M	Ok/Nok	2.5	maximum 5% on warp and weft after 3 machine washings at 30°C . ISO13934-1 and ISO 6330
	Stitching	M	Ok/Nok	2.5	Firmly stitched with overlock, using soft non-irritating thread, all sides, No broken seams is accepted
	Finishing	m	Ok/Nok	4.0	The edges finishing should be straight.
Item Specifications	Colour	m	Ok/Nok	4.0	Pale uniform colour. No black, red, or dark colours. Towel made of 1 unique colour Colour should be well fixed and not run with washing.
	Pattern	m	Ok/Nok	4.0	No pattern.
	Organoleptic test	M	Ok/Nok	2.5	No bad smell, not irritating to the skin, no dust. 4<pH<9. Free from harmful VOC (Volatile Organic Components).
	Marking	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, batch No should be mentioned on a tag stitched to the towel.
	General quality	M	Ok/Nok	2.5	Clean and neat quality . Homogenous quality and not presenting fiber missing , No tears , No holes.
Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.

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